**REPORT WEEK 5**

Github: **github.com/trungnguyenuga/ChatbotCLI**

1. Tasks Completed

* Created a log file logs/unanswered.csv to store user queries that the chatbot couldn't answer well.
* Captured:

Timestamp

User message

Context (e.g., API error, GPT unsure)

* Used this system to:

Record empty or failed API results

Catch GPT-generated answers like “I'm not sure” or “I don’t know”

1. Benefit

* Enables admin review of chatbot performance.
* Helps improve static Q&A and refine prompt engineering in the future.